

Maribyrnong River Flood Review

Community Bulletin – September 2023



Maribyrnong River Flood Review Progress Update

What's happened so far?

The Maribyrnong River Flood Independent Review Panel is continuing to progress its work.

In July, the Independent Panel held public consultations. The Panel heard from interested parties and members of the community detailing their experiences of the floods.

Melbourne Water also attended and participated in the consultations, including speaking to our submission and hearing from flood affected residents.

In accordance with the Terms of Reference, once the work of the Independent Review Panel is complete, Melbourne Water will submit the Panel's report to the Victorian Government and publicly release the report.

Key dates update

17 Jan - 17 Mar	Public consultation and submissions period	<input checked="" type="checkbox"/>
Apr	Submissions publicly released and provided to Review Lead	<input checked="" type="checkbox"/>
May	Community Shared Experiences report published, update to community on progress with review	<input checked="" type="checkbox"/>
May - Oct	Review Panel considers submissions and all relevant information, conducts meetings, site visits and public consultations which were held from 17 to 21 July	<input checked="" type="checkbox"/>
Nov	Anticipated public release of Review Report	<input type="checkbox"/>

Being prepared for future floods

In this pack we've included some resources to help you understand who to contact and what to do to prepare for a flood.

Here are a few key steps to help you be prepared:

- **Check your local flood risk** by using the VICSES local flood guides: ses.vic.gov.au/plan-and-stay-safe/flood-guides
- Install the VicEmergency App and create a Watch Zone
- **Business flood plan:** If you run a local business, create a flood plan to help reduce damage and risk of flooding by downloading the checklist at ses.vic.gov.au/plan-and-stay-safe/at-work
- **Create an emergency plan:** The Australian Red Cross 'Get Prepared' app and Rediplan template can help you find your local emergency services contacts and information, and identify a safe meeting place for you and your loved ones. To access the app and template, visit: redcross.org.au/prepare
- **Pack an emergency flood kit:** An emergency kit ensures you have essential items close at hand if you lose power or need to evacuate quickly. Find a checklist of what to pack from VICSES website: ses.vic.gov.au/plan-and-stay-safe/create-an-emergency-plan
- Check if your home and contents insurance covers flooding
- For assistance you can also call Melbourne Water on 131 722 or visit melbournewater.com.au/water-and-environment/flooding-advice/prepare-flooding

Working with our partners

Together with various government agencies including VICSES and the Bureau of Meteorology, Melbourne Water is working on streamlining the flood warnings and alerts processes. This includes transitioning riverine flood modelling and forecasting to the Bureau of Meteorology.

The best way for households and the community to receive flood alerts is through the VicEmergency website and App, including setting up a watch zone. The Bureau of Meteorology website also publishes regular flood warnings.

This streamlining of the warnings system is one of a range of measures initiated by Melbourne Water after hearing the stories, concerns and feedback that have emerged during the Independent Review into the flood.

We are also working with other agencies and local governments to be as ready as we can for future events and to help the community be aware of flood risks and be as prepared as possible.

These agencies include VICSES, Red Cross and Councils.



Building back after the floods

If you are building back in a flood-affected area, you may find our guide to retrofitting your home a useful resource. Find out what to consider by downloading our guide – melbournewater.com.au/media/15581/download. Or call us and we can post you a hard copy.

Roles and responsibilities

Melbourne Water works closely with Councils and emergency services including VICSES to help Victorians be prepared for, respond to, rebuild and recover from flooding and emergency events.



Melbourne Water

- responds to service impacts on Melbourne's water supply and sewerage systems, regional drainage infrastructure and waterway health
- coordinates planning and delivery of regional flood management and drainage services
- undertakes catchment and coastal flood modelling and mapping
- provides flood advice for new land use and development
- supports other agencies to deliver community awareness and education programs.



Councils

- administer and enforce planning schemes, which include state and local flood policies and controls
- manage local drainage systems
- support community recovery from flood events.



Emergency services agencies

- lead emergency preparation and response
- deliver community awareness and education programs
- provide flood warnings to the community based on forecasts and warnings from Melbourne Water and the Bureau of Meteorology (through VicEmergency)
- are the designated control agency for floods (through VicEmergency).



Community

- understand local flood risks
- take steps to be prepared for floods (see information on previous page)
- maintain and keep property drainage systems clear of debris.

Where to go for further info

For more information and keep track of review progress, sign up to follow here:



yoursay.melbournewater.com.au/maribyrnong-river-flood-review



maribyrnongriver.floodreview@melbournewater.com.au



131 722



TIS Interpreter Services Information
tisnational.gov.au